

THE CHALLENGE

The real social challenge — and who lives it.

PARTNERS & USERS

Who takes part from the community, and in what role?

TEAMS

Mixed teams — who is in each, and who facilitates?

UNDERSTAND

What did you learn from the empathy session?

DEFINE

The specific problem each team will solve.

IDEAS

The most promising ideas generated.

PROTOTYPE

What you will build to make each idea testable.

FEEDBACK

What partners and users said about the prototypes.

NEXT STEPS

What happens to each idea after the sprint.